



Inside APPA

LEADERSHIP IN EDUCATIONAL FACILITIES

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Welcome to *Inside APPA*, your biweekly electronic news source for regional and international APPA events, programs, publications, and industry information.

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APPA Events

Add Your Own Events!

[APPA's Online Calendar of Events](#)
Focus on Educational Facilities

Aug 1, 2016
[2016 Dues Renewal Ends: Unpaid Institutions Dropped](#)

Aug 31, 2016
[Final Deadline: APPA's Member Get a Member campaign!](#)

Sep 11-15, 2016
[APPA U - Institute for Facilities Management and Leadership Academy](#)
Orlando, FL

Sep 15, 2016
[Drive-In Workshop](#)
Chicago, IL (Roosevelt Univ)

Oct 24-27, 2016
[ACUHO-I/APPA Housing Facilities Conference](#)
Scottsdale, AZ

APPA Region & Chapter Events

Sep 18-20, 2016
[PCAPPA 2016 Conference \(Pacific Coast region\)](#)
Pasadena, CA

Sep 25-28, 2016
[RMA 2016 Conference \(Rocky Mountain region\)](#)
Flagstaff, AZ

Sep 26-30, 2016
[APPA's Supervisor's Toolkit \(spons. by SRAPPA\)](#)
Asheville, NC (hosted by UNC Asheville)

Oct 1-5, 2016
[MAPPA 2016 Conference \(Midwest region\)](#)
Des Moines, IA (hosted

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The new Toro Workman® GTX utility vehicle combines comfort, control and versatility. Select from several models to match right vehicle to your specific needs. Choose from four- and two-seat configurations, a wide range of attachments, and several flatbed options to haul even the bulkiest materials. To learn more, click [here](#).

HEADLINE NEWS

2016 APPA/SRAPPA/TNAPPA Conference is Resounding Success

An inviting location and substantive programming led more than 1,000 institutional and Business Partner colleagues from around the world, along with members of fellow associations and spouses/guests, to Nashville for the **APPA/SRAPPA/TNAPPA 2016 Annual Meeting & Exposition** last week. More than 60 facilities professionals came to Nashville a day early for the preconference

by Iowa State Univ)

Oct 8-12, 2016
CAPPA 2016
Conference (Central region)
Little Rock, AR

Oct 10-13, 2016
APPA's Supervisor's Toolkit (spons. by RMA)
Albuquerque, NM
(hosted by Univ of New Mexico)

Oct 10-14, 2016
APPA's Supervisor's Toolkit (spons. by SRAPPA)
Lexington, KY (hosted by Univ of Kentucky)

Oct 15-18, 2016
APPA's Supervisor's Toolkit (spons. by ERAPPA)
ERAPPA 2016-Niagara Falls, ON, Canada

Oct 16-19, 2016
ERAPPA 2016 Conference (Eastern region)
Niagara Falls, ON

Oct 24-28, 2016
APPA's Supervisor's Toolkit (spons. by SRAPPA)
Chapel Hill, NC (hosted by UNC Chapel Hill)

Mar 6-8, 2017
APPA's Supervisor's Toolkit (spons. by MiAPPA)
University Center (MiAPPA 2017-hosted by Saginaw Valley State Univ)

Other Events

Jul 21, 2016
Webinar: Prepare Your Healthcare Facility for Analytics
1:00 p.m. Eastern

Jul 29, 2016
Deadline for PGMS Green Star Award
5:00 p.m. Eastern

Aug 2-5, 2016
Campus FM Technology Association's 2016 Conference
Boulder, CO (CU Boulder)

Sep 11-14, 2016
ATEM/TEFMA 2016 Conference
Auckland, New Zealand

Oct 9-12, 2016
AASHE 2016

Senior Facilities Officer and Emerging Professional summits. Sessions included the **Facilities Buzz**, which offered 35 diverse topics to choose among for three 20-minute roundtable discussions.

The conference included an exhibition hall packed with more than 125 APPA Business Partner booths offering the latest technologies and services from vendors, covering everything from rooftops to groundskeeping and all the systems and services in between.

APPA offers a special thank you for the invaluable support from this year's top conference sponsors:

Visionary

JACOBS
Johnson Controls, Inc.
Siemens Industry, Inc. – Building Technologies Division

Diamond

ASSA ABLOY
Club Car
TMA Systems, LLC

Platinum

AssetWorks, Inc.
JLG Industries, Inc.
Olympus Building Services
Schneider Electric
Spirotherm, Inc.
TPS Group

Mark your calendars now to be sure you don't miss out on an equally excellent experience at next year's exciting **APPA/PCAPPA Annual Conference & Exhibition: July 21–23, 2017**, at the **Hilton San Francisco**.



APPA NEWS

Individuals Receive Recognition for Service and Skills at 2016 Conference

Congratulations to these admirable individual APPA members who received awards at the 2016 conference in Nashville:

2016 APPA Fellow

- John Morris, Northern Arizona University

2016 Meritorious Service Award

- J.B. Messer (CAPPA)
- Glenn Smith (ERAPPA)
- Daniel Young (SRAPPA)

2016 Pacesetter Award

- John Ferris, San Diego State University
- Dana Gillon, University of Illinois at Urbana-Champaign
- Daniel Wooten, Tennessee State University

2016 Rex Dillow Award

- Keith Woodward, Quinnipiac University

APPA and the facilities profession greatly appreciate the contributions and dedication of these outstanding individuals.

Nominations and applications are now open for APPA's 2017 institutional and individual awards. The deadline is **November 30, 2016**. For details, visit <http://www.appa.org/membershipawards/index.cfm> or contact Christina Hills at christina@appa.org.

[Conference](#)
Baltimore, MD

[Oct 17-21, 2016](#)
[HEFMA 2016 - Southern Africa](#)
East London, South Africa (Univ of Fort Hare)

[Oct 19-22, 2016](#)
[PGMS School of Grounds Management & GIE*Expo](#)
Louisville, KY

APPA Installs New Board Members at 2016 Conference

Welcome "aboard" to APPA's new 2016–17 **Executive Committee and other new board members, who were installed on July 13 at the APPA Breakfast and Governance Meeting.** Executive Committee members are:

President – Chuck Scott, Illinois State University
President-Elect – Chris Kopach, University of Arizona
Immediate Past President – Peter Strazdas, Western Michigan University
Secretary/Treasurer – Jerry Carlson, Butler University
Vice President for Information and Research – Norm Young, University of Hartford
Vice President for Professional Affairs – Paul Wuebold, University of Alabama
Vice President for Professional Development – Ruthann Manlet, University of Minnesota/Twin Cities
Chair, Senior Representative to the Executive Committee – Kristie Kowall, Illinois State University
Vice Chair, Senior Representative to the Executive Committee – Jay Williams, Virginia Military Institute

The full Board, including new Junior and Senior Representatives, can be found at <http://www.appa.org/board/board.cfm>.

Dues are Due

If your institution has not yet paid its annual APPA dues for FY 2016–17, it will be dropped as of August 1 unless dues are paid shortly. We want to keep you in the association, and we know you want to remain! You can click [here](#) to make a payment. Any questions? Contact Direna Cousins at direna@appa.org.

Get in on the Win-Win-Win

In the midst of all the crazy political campaigning going on, it's great to see a campaign where everybody wins. When you bring a colleague into the APPA fold through our Member Get a Member campaign, everyone benefits. The new member gets access to an impressive range of services, programs, publications, events, and networking opportunities among colleagues; current members have a new colleague to learn from; and you get a chance to receive great incentives.

You only have until August 31 to be eligible for these incentives by participating in this year's Member Get a Member campaign:

- Discounted membership dues (2 available)
- FPI access (\$500 value)
- APPA U registrations (2 available; for September 2016)
- APPA Operational Guidelines Trilogy (\$281 value)
- AMEX gift card (\$400 value)



Find out more at http://www.appa.org/membership/member_get_a_member.cfm. The campaign ends August 31, so recruit a colleague today!

PROFESSIONAL DEVELOPMENT AND CREDENTIALING

Advance Your Career and Enhance Your Skills at the Next APPA U Offering

APPA U is one of many invaluable professional development opportunities that support your effectiveness, success, and achievement throughout your educational facilities career. Upon completing the week-long session, each student receives a certificate of completion designating the core area of study and 3.0 continuing education units (CEUs).

The September [APPA U](#) event in Orlando is the last offering of this program for the current year.

APPA U - [Institute for Facilities Management](#) and [Leadership Academy](#)

September 11–15, 2016
Renaissance Orlando at SeaWorld
Orlando, Florida

Credentialing Exam Held at TSU

APPA Credentialing Coordinator Kelly Ostergrant reports that 16 facilities professionals invested in their careers by taking the APPA credentialing exam in July in Nashville at the Avon Williams Campus of Tennessee State University (TSU), after the 2016 annual meeting and exhibition. More than 50 percent passed the exam.

“Our thanks to TSU for providing the testing venue and ground transportation for our participants,” said Ostergrant. “We especially appreciate TSU’s Dan Wooten, who took the time to ensure that all of the test-takers were on the bus, personally escorted them to the venue, and stayed with us to make sure there were no technical problems. He made it possible for this program to go so well.”

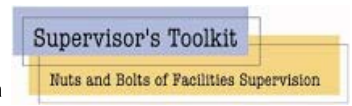
The 16 test-takers were all participants in APPA’s very first cohort group A. As the first to use the new CIL (Customized Interactive Learning) platform, they are helping us polish it for future participants.

Plan now to enhance your professional standing by taking a credentialing exam when next offered. Visit [APPA Credentialing](#) for more information.

SRAPPA, RMA, and ERAPPA Host New Supervisor's Toolkit Training Programs in 2016/17

[Register today to secure your space!](#)

APPA’s **Supervisor’s Toolkit** training is a structured, open-ended, pragmatic approach to developing supervisors, designed especially for the educational facilities professional. It is not so much a training program as it is a development process designed to help supervisors realize both personal and professional growth. The program is designed for a full week of training. It will help you respond to the demands of intense competition, advancing technology, and changing values – the forces that are transforming your role as a supervisor.



If you have any questions about Supervisor’s Toolkit or would like to host a Toolkit on your campus, contact Corey Newman, APPA’s associate director for professional development, at corey@appa.org.

SRAPPA	University of North Carolina Asheville	Sep 26-30	Register now.
RMA	University of New Mexico	Oct 10-13	Register now.
SRAPPA	University of Kentucky	Oct 10-14	Register now.
ERAPPA	ERAPPA 2016 - Niagara Falls, ON	Oct 15-18	Register now.
SRAPPA	University of North Carolina Chapel Hill	Oct 24-28	Register now.

Be In Charge of Your Career Path! Earn the CEFP Credential Today

[APPA Regional Discounts Available!](#)

APPA member institutions and regional members now have the opportunity to save on important career-enhancing training, specifically the invaluable [Certified Educational Facilities Professional \(CEFP\)](#) credentialing program and the Educational Facilities Professional (EFP) program. All six APPA regions, as well as the MiAPPA chapter, are offering **huge discounts** toward the CEFP and EFP Credentialing Course. However, each region’s pricing works differently. [Learn about the special pricing for your region.](#)

Customized Interactive Learning



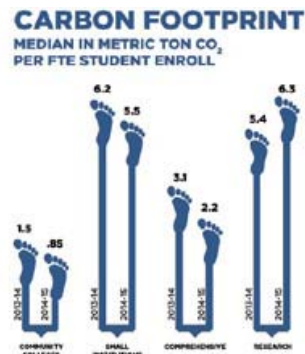
The Customized Interactive Learning (CIL) is now part of the online APPA Certified Educational Facilities Professional (CEFP) Credentialing curriculum. The CIL Platform offers you a live, private Web event with peers and a qualified CEFP facilitator. This new feature is a valuable addition to the self-paced online course, which also includes flashcards, study modules, practice exams and chapter quizzes, and access to the online study guide and BOK.

Here’s what a recent CEFP participant had to say about the course: “The study material was excellent. The study guide and flashcards were paramount.”

Get the credentials you need to lead! Learn more about this new and improved program [here](#) . Register to earn your CEFP credential today. Questions? Contact Kelly Ostergrant at kelly@appa.org for assistance and more information.

INFORMATION AND RESEARCH

APPA/NACUBO Key Facilities Metric Survey Results are in for 2014–15
New Survey Now Open for Your Input



The 2014–15 APPA/NACUBO Key Facilities Metric survey presents input from 279 colleges and universities of all types and regions – an increase of 16% in respondents from the first year of the survey.

The survey provides information about basic facilities data to improve strategic planning, such as BTU, electrical and water consumption, as well as waste output and carbon footprint, that is critical for leadership to know. Results reflect these five key (and simple) elements that readily come from vendor or utility bills.

The 2015–16 survey is now open and closes on **December 12, 2016**. It is available online at www.appa.org/nacubosurvey16/. While some data can be considered broadly for benchmarking purposes, APPA members are urged to reflect upon their own numbers and evaluate for improvement every year.

For additional information, [visit here](#) or contact [Sally Grans Korsh](#) at NACUBO, or [Christina Hills](#) at APPA.

The APPA/NACUBO Key Facilities Metrics survey is supported by



APPA Releases 2014–15 Facilities Performance Indicators Report

The only report readily available on the costs and practices of facilities operations at educational institutions.

Based on an annual survey of colleges, universities, K–12 organizations, and other educational entities, the Facilities Performance Indicators (FPI) report includes data from nearly 300 institutions, providing extensive comparisons of average costs for different types of space and institutions such as staffing levels, salaries and performance levels for custodial, grounds, maintenance and other functional areas.



Access to the current report is *free to APPA members who participated in the survey*.

Pricing for all others:

APPA Member/Non-Survey Participant Report: \$500

APPA Nonmember/Survey Participant Report: \$895

APPA Nonmember/Non-Survey Participant Report: \$1,000

To access 2014–15 FPI report, log into your [myAPPA account page](#) and click the FPI Report Access link under the myResearch heading.

Get Practical Guidance on High-Performance Management from Bill Daigneau in New Book from APPA

If you're looking for ways to be a more effective manager, William (Bill) A. Daigneau's *Product-Process-People: The Principles of High-Performance Management*, newly published by APPA, might be just what you need. The author the author is "without a doubt among the best of the best" managers and leaders in the field, according to David Bachrach, who recruited

Daigneau from the University of Rochester to the University of Texas MD Anderson Cancer Center in Houston in 1992.



"[Daigneau is] not preachy at all. Importantly, his principles apply across a wide range of disciplines," says Bachrach. "Bill's writing style is comfortable. The book flows easily across a wide range of subjects relating to the three principles that make up Bill's philosophy of leadership: Products...Processes...People."

To order *Product-Process-People*, visit the [APPA Bookstore](#) .

INDUSTRY NEWS

BCCB Program Receives ANSI Accreditation

The Certified Commissioning Professional (CCP) of the [Building Commissioning Certification Board](#) (BCCB) has been accredited by the American National Standards Institute (ANSI), based on the International Standard ANSI/ISO/IEC 17024:2012, which sets the bar for how all certifications should be built. The BCCB was able to achieve the recognition through this version of the standard and by adopting the Job Task Analysis and Eligibility Requirements from the Commercial Workforce Credentialing Council, a council of the National Institute of Building Sciences.

The accreditation created the opportunity to apply for and receive recognition under the Better Buildings Workforce Guidelines program. The guidelines help federal agencies, and contractors serving them, implement the Federal Buildings Personnel Training Act and the Veterans Skills to Jobs Act.

With this accreditation, the CCP now meets the definition of certified commissioning professional in the new Washington State Energy Code. To find providers that meet this new code, go to <http://bccbonline.org/ccp/registry/> .

The BCCB was formed in 2004 as an independent third-party organization by the Building Commissioning Association (BCA).

Masonry Brand Launches E-zine

Echelon® Masonry, the consolidated brand for masonry products and services from Oldcastle Architectural, has launched *Modern Masonry* (echelonmasonry.com/modermasonry/), a new online magazine. The e-zine is designed to help architects and designers navigate through the multitude of masonry and high-performance wall system products. Using all-original content from Echelon thought leaders, the e-zine covers tips, trends, and techniques in masonry. The premier issue focuses on manufactured stone veneers as a rising category in the commercial building industry.

All of Oldcastle's commercial masonry product lines are unified under Echelon, which officially debuted in May 2016 at the American Institute of Architects (AIA) Conference in Philadelphia, PA.



TIAA-CREF Creates Low-Carbon Retirement Fund

Facilities professionals who participate in TIAA-CREF and care about the environment have a new way to express that interest. In response to a request from a group of professors, TIAA-CREF has created the Low Carbon Social Choice Fund.

The fund meets environmental, social and governance criteria that are consistent with sustainability principles. It selects companies that (1) demonstrate leadership in managing and mitigating their current carbon emissions and (2) have limited exposure to oil, gas, and coal (fossil fuel) reserves – fossil fuel deposits that have not yet been extracted. Leadership criteria include a company's carbon emissions in both absolute (tons of carbon emitted directly into the atmosphere) and relative (tons of carbon emitted per unit of economic output such as sales) terms.

This approach can make a difference because university employees' retirement funds are typically even larger than university endowments. TIAA-CREF can provide a template for a letter asking HR directors to make this option available for investment.

TIAA-CREF representatives will explore sustainability "Beyond the Campus" at the 2016 AASHE Conference & Expo in Baltimore, MD, in October. If you have questions, contact Erica Frank at EFrank@NextGenU.org.

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APPA promotes leadership in educational facilities through a variety of forums that address trends, issues, and best practices in educational facilities management. We are the association of choice for more than 5,200 educational facilities management professionals throughout the United States and abroad.

APPA: Leadership in Educational Facilities
1643 Prince Street • Alexandria, VA 22314
Ph: 703.684.1446 • Fax: 703.549.2772 • Web: www.appa.org

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